

Baird's 2021 Global Consumer, Technology & Services Conference

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A Leading B2B Integrated Distribution Company Providing Business Services and Supplies, Products & Technology Solutions

Who we serve

Large Enterprises







~28M
Active Customers



~9M+
Business Customers



~50% Fortune 500

Solutions we bring

Business Products & Supplies

Cleaning and Breakroom

Workspaces

Technology

Copy & Print

Private Label Products

How we serve

Robust sourcing and supply chain reaching **99% of population next day**



To the home or **desktop**





Large and growing market presence: ~1,100 retail stores; ~1,300 sales professionals; Extensive distribution coverage in North America



Foundation Supported by Unique & Valuable Ecosystem





ODP Business Segments

Business Solutions Division (BSD)

Large Enterprises & SMEs

CUSTOMERS

Dedicated Sales Channel (~1,300) & eCommerce site

CHANNEL

Direct Supply Chain eCommerce

DELIVERY

~\$5 Billion

REVENUE

Retail

Consumers & SMEs

CUSTOMERS

~1,100 Retail Locations & eCommerce

CHANNEL

Retail Locations, BOPIS, Ship-from-Store

DELIVERY

~\$4 Billion

REVENUE

CompuCom

Large Enterprises & SMEs

CUSTOMERS

Dedicated Technology Sales Channel

CHANNEL

Direct

DELIVERY

~\$900 Million

REVENUE

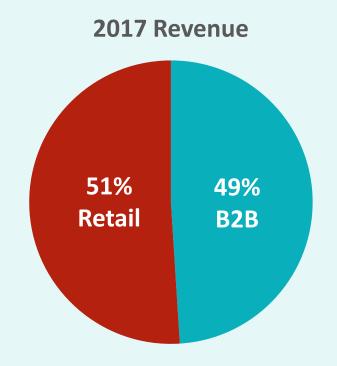


ODP's Strategic Tenets; 5C Culture; Execution



Creating Long-Term Shareholder Value

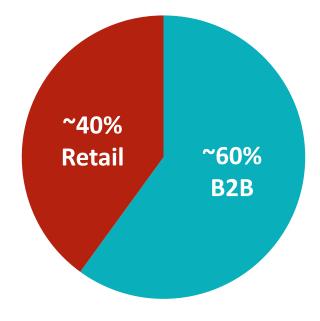
B2B & Low-Cost Focus: Transforming the Business Model



Adjacency % of BSD Revenue ~30%

SG&A % of Revenue > 20%

2019 - 2020 Revenue



Adjacency % of BSD Revenue ~45%

SG&A % of Revenue < 20%



Enhancing Retail Operating Performance & Optimizing the Store Footprint

Improved labor model and unlocking value in Retail assets

Operating Performance Improvements

- ✓ Lowering operating cost structure
- Streamlined processes including the use of technology
- ✓ More time allowed to focus on customer and sales
- ✓ Simplified store labor model with General Manager role
- ✓ Reductions in SG&A
- Goals aligned to improve same store sales

Optimizing Retail Store Footprint

- ✓ Improves retail store footprint performance
- ✓ Generates substantial cash flow to support investments and creates opportunities to enhance capital returns
- ✓ Reduces retail lease liabilities and supporting cost structure
- ✓ Provides greater flexibility in business model
- ✓ Creates more profitable footprint supports businesses/consumers

Evaluation Criteria for Optimizing Store Footprint

- Maximizing cash flow (Unlocks working capital; Captures transfers; Reduces cost)
- Reducing lease exposure; Flexibility on lease terms may affect pace

Key Long-term KPI's

- Overall lease liabilities
- Duration of leases
- Cash flow expectations



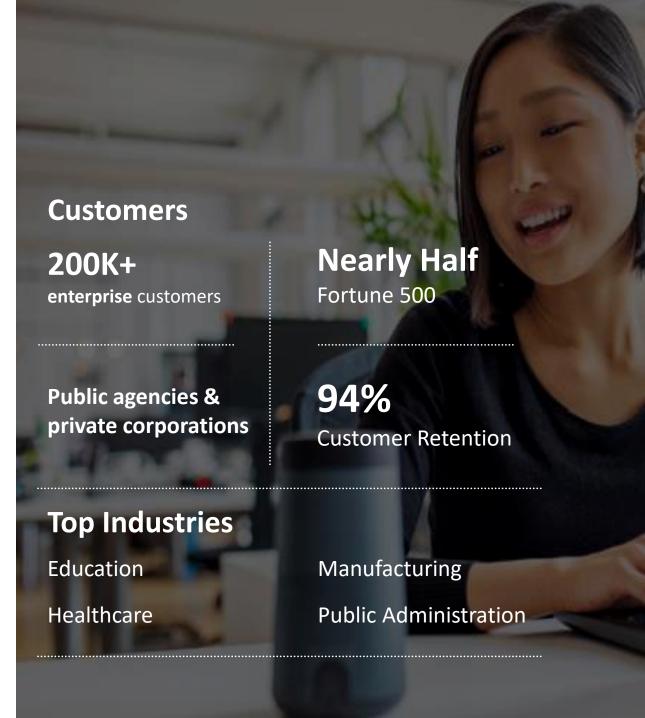
BSD: Customer Focused

Differentiated Value

The Essential Assist

Helping customers start, manage, and grow their business

- ✓ Single source solution; custom reporting and visibility
- ✓ Dedicated Account Team; Product Specialists
- ✓ Desktop Delivery
- Business Exclusive Pricing
- √ ~99% of US zip codes covered next day through 30+ Distribution Centers & Ship from Store
- ✓ Same-day service through "Buy Online Pick Up In Store"



Growing BSD

Execution Priorities

1 Market Expansion

- Growth plan by segment, vertical, and LOB
- Expand coverage into new growth opportunities
- M&A targets based on strategic alignment

2 Customer Focused

- Superior Account Service prioritize sales based on individual customer needs
- Account plans to drive increased value, alignment, and solution set
- Digital enhancements

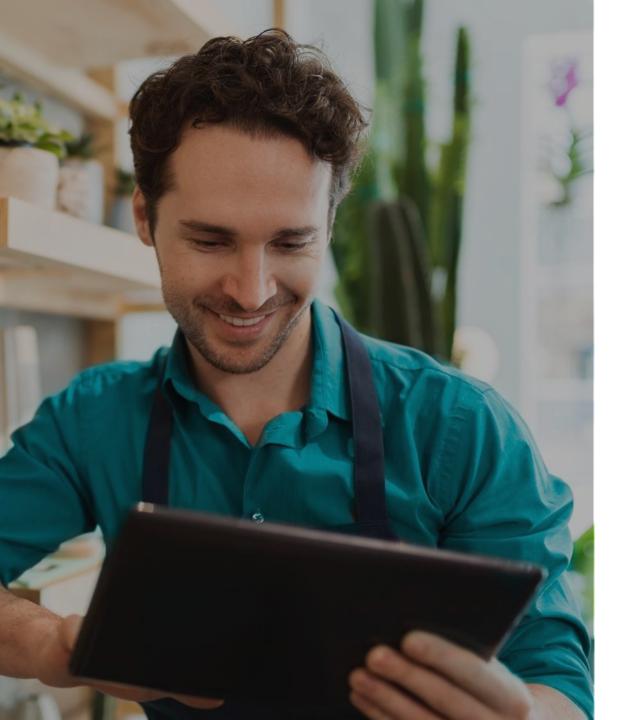
Coverage& Capacity

- Increase "Virtual Selling"
- Sales capacity plan aligned to growth objectives
- Enhanced training tools

4 Profitable Growth

- Drive margin expansion and commitment to low-cost business model
- Increased share-of-wallet within account base
- Full benefits of the Targeted Growth System





Creating & Driving the Next Gen Digital Business Platform

Integrated source-to-settle digital business platform utilizing ODP's comprehensive B2B ecosystem combined with proven technology and business expertise

Modern source to settle business platform

\$8 trillion+ marketplace with less than 20% enabled on-line

Curated & value-add experience for customers

Natural evolution and leverages our ecosystem

Experienced team in-place & relatively low capital investment

Procurement technology, partners and customers in place

Strong Progress on B2B Pivot & Digital Transformation



BuyerQuest

New technology platform business integrated BuyerQuest
Leading procure-to-pay (P2P) platform accelerates tech development
New Customer Launches
Growing Pipeline and Interest

Advanced collaboration with Microsoft

Broad reach to millions of customers
Successful technical demonstration at industry conference
Preparing for launch to Business Central customer later in year

Working closely with suppliers

Growing interest from supplier community

Broad capabilities and reach on new digital platform





Why ODP – Right to Win!

The "right" assets, technology, digital platform and team in-place!

Customers want an integrated digital solution

Physical Assets

Supply Chain

Distribution

Business Customer Base

GTM/Sales Force

Digital Assets

Current Platform



Enhancing eCommerce
Digital Platform

Attracting Suppliers/
Expanding Reach for
Customers

Next-Gen

Digital

Platform



Separation Creates Two, Highly Focused, Publicly-traded Companies





Spin-off

Office Depot Corporation

A leading B2C brand and provider of business products and services, consisting of:

Office Depot Office Max Retail Stores

Direct Channel (officedepot.com)

Key capabilities and assets also include:

Merchandising

Marketing

NewCo

A leading B2B distribution business and business commerce platform, consisting of:

US Core Contract B2B Digital Platform Business (includes BuyerQuest)

Grand & Toy and Federation

CompuCom*

Key capabilities and assets also include:

Supply Chain Assets

Procurement & Sourcing



Separation Expected to Unlock Value for all Stakeholders

CUSTOMERS

Increase focus on the unique needs of differing customer bases through aligned go-to market strategies and approach to innovation

Build new capabilities to improve customer experience

INVESTORS

Execute capital investments to **maximize valuations** and better **align with shareholder specific return profiles** across income and growth

Pursue value creation strategies that allow for more targeted investment opportunities

TEAM

Attract and hire talent that is motivated by the specific mission of each entity and provide greater advancement opportunities

Optimize the skill mix to fit the unique needs of each business

Empower team to have more focused business strategy and goal

ODP: Compelling Shareholder Value Proposition



- ✓ Leading B2B distribution company with multiple channels to market and an expanding portfolio of products and services
- ✓ Valuable ecosystem with unique supply chain and distribution presence to serve customers in all environments
- Unlocking shareholder value through separation of Retail and B2B businesses
- ✓ Multiple levers to pursue future growth and value creation
- ✓ Developing and launching the NextGen Digital B2B platform aimed at the large and growing business commerce market
- ✓ Strong financial position supporting consistent return of capital